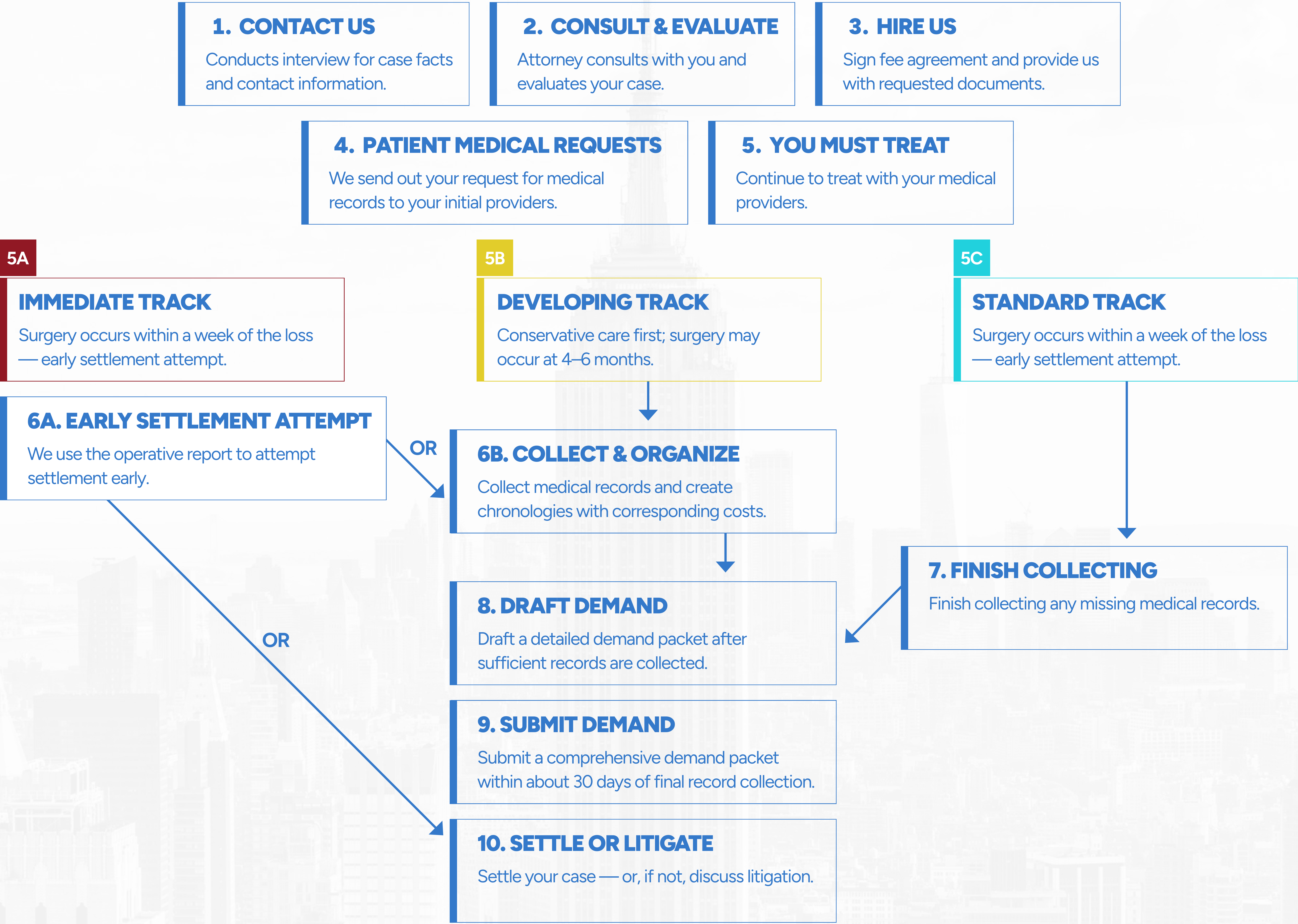


YOUR CASE FLOW

CLAIM PROCESS

Royal blue = general steps. Tracks are color-coded.



LEGAL PROCESS

If litigation is needed after step 10, the lawsuit follows these numbered stages. Settlement can occur at any stage.

